

The Mechanica Sistemi S.r.l. has established as its mission to:

being an excellent company, highly competitive in the handling market, providing high-value innovative solutions / services for groups of clients and qualified partners.

The values in which the company believes are: Integrity and Respect, Stability and Continuity, Mutual Trust and Positive Attitude, focused on innovation and continuous improvement, personal and professional development of employees

According to these goals the Managing Director has set a strategy based on critical success factors identification and management within a directional cockpit driven by four main perspectives:

- Financial
- Customer
- Processes
- Competences

This policy, in order to define the strategic guidelines, considers these perspectives in an integrated framework:

To reach the financial goals set by the shareholders, through the full Customer and Other Stakeholders satisfaction with the processes continuous improvement performed by qualified and motivated resources.

Considering the context factors in which the organization works and the main stakeholders requirements, promoting a risks and opportunities based approach, the Managing Director has decided to develop the above mentioned strategy, through the following guidelines:

- Definition of the product RoadMap
- Product range completion
- Development of the Service process

The management system maintenance and improvement are necessary in order to reach these goals.

The Managing Director has identified in the System Management Review the way to analyze and update the organization strategy with reference to the success critical factors and the context and the related risks and opportunities evolution.

The integrated policy considers as fundamental part of the management system the Customers and other main Stakeholders' satisfaction, the Environment and Employees Health and Safety protection, for which the Managing Direction subscribes his own commitment towards the total legal applicable requirements respect.

All necessary strengths to reach these goals are assigned to the Quality Manager which reports directly to the Managing Director. The management system is supported by the Strategic Team as well, composed by the process owners in order to promote, check and standardize the policy goals achievements.

Paderno Dugnano, Marzo 2019



Ing. Giorgio Cristoforetti
CEO